

ITB# 2216020

**Bid Request:**

**Bid package for 2Capture software application developed/published by RedIron to provide the ability to utilize existing signature capture devices and new PCI compliant signature capture devices with the current installed base of POS systems by the Alabama Alcoholic Beverage Control Board.**

**Definitions:**

- **“Gold” Image:** Image of the POS hard drive (primary and secondary registers) which includes RedIron’s 2Capture extension.
- **POS:** Point-of-Sale
- **PCI:** Payment Card Industry
- **Work day** is designated as Monday – Friday, 8am – 5pm CDT.

**COMPATIBILITY AND REQUIREMENTS:**

**Solution must be compatible with existing NCR POS (model: 7402) units, running Windows XP SP3 operating system with SAP Triversity 9.5 POS software and must interface with the Verifone signature capture device (MX model family) and existing Ingenico (model: enTouch 1000) signature capture devices at the installed base of 164+ stores with a total of 340+ lanes at locations throughout the state of Alabama.**

**Installation and configuration of the 2Capture software must be designed, built and tested by the awarded bidder before testing at the Alabama ABC Field Support lab site in Montgomery, Alabama.**

**Upon successful testing in the lab, a new “gold” image, along with complete written documentation of installation, configuration, and implementation procedures, and complete debit/credit transaction data flow chart must be delivered and accepted in writing before field testing will be allowed to take place.**

**Alabama ABC Board will designate a store location for field testing to ensure compatibility with our existing store network infrastructure (credit/debit processing) and the Microsoft Dynamics backend to ensure no loss of functionality. Awarded bidder must perform onsite test in conjunction with ABC technical and user personnel at the designated store location which will be in Montgomery, Alabama. Verification of performance and compliance of the solution must be signified in writing by ABC.**

**The bid must:**

- Include cost for any and all licenses.
- Any and all associated travel fees and expenses as part of the total cost for solution.
- Account for up to 5 work days total to build and design a new configuration image that includes the 2Capture application, and account for on-site personnel of the awarded bidder for testing and training of Field support technicians at the Alabama ABC Board Field Support lab, and account for on-site personnel of the awarded bidder for installation and testing at the designated store location for field testing (travel time must not be part of the work day for on-site requirements). ABC technicians will install the solution at remaining store locations.
- Solution must operate with the current configuration, current hardware, and the addition of the Verifone MX family signature capture device models without disruption of business operations.

**POINT OF CONTACT:**

John Rogers  
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Email – john.rogers@abc.alabama.gov

**PAYMENT:**

No payment shall be made until Project is complete and accepted by the Alabama ABC Board in writing.

**DELIVERY TIME FRAME:**

Solution must be in-place – designed, tested, and implemented along with complete written documentation no later than 30 calendar days from bid award date. Written documentation may be provided digitally utilizing Microsoft Word, Microsoft Visio, and/or Adobe PDF if desired.

**SOFTWARE MAINTENANCE AGREEMENT:**

Software must include a 1 year warranty that includes coverage of problems and performance to start on the day image is received and implemented at the designated store for testing and approved in writing by Alabama ABC Board for use. Awarded bidder must respond to any reported issue/problem within two hours. Resolution must be provided within two business days.

**Due to compatibility and functionality of the Verifone signature capture devices with Triversity, no substitution will be accepted by the ABC Board, State of Alabama.**

## Price Sheet

Cost Itemization		
Line Item	Description	Cost
1	2Capture media and enterprise license.	
2	Any other software license fees associated if required.	
3	Build, design, and test implementation of 2Capture with existing configuration (5 work days maximum); train technicians; create documentation for implementation procedures and data flow diagram; provide new "gold" image; include travel, per diem, etc.	
TOTAL:		